# Advancing Sustainability via the Development of the Modified Environmental, Social and Governance Disclosure Index (MESGi) for Malaysian Public Listed Companies

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*Abstract*— The paper aims to explain the development of the modified environmental, social governance disclosure index (MESGi) for the Malaysian public listed companies. MESGi consists of 130 items will serve as a holistic and comprehensive checklist to evaluate the extent of environmental, social and governance information disclosure on companies annual and sustainability reports. It is hoped that the MESGi would enhance the level of disclosure by companies as the checklist includes both local and international items that have been developed in a detailed process. As well, it is hoped that the MESGi would assist more Malaysian companies to be listed in the FTSE4Good Index. This would in turn assist in advancing the sustainability agenda in the Malaysian business environment.

**Keywords**—*environmental, social, governance, disclosure, sustainability* 

#### **1. Introduction**

The tragedy of the 2007's global financial crisis has become one of the starting points for firms' management to revise their business strategies. The improvement in the companies' strategies is crucial to ensure their sustainability in the industry. The environmental, social and governance (ESG) issues have turned out to be an emerging part of corporations' competitive strategies to compete with their rivals [1]. This displays that one of the business strategies which can be undertaken by the firms in order to build a competitive advantage is by disclosing information related to ESG issues in the annual reports.

There are several reasons why corporations should provide ESG information in the annual reports. Firstly, the companies that are willing to disclose on their ESG information are able to enhance and secure their reputation [2], [3]. Companies that engage in implementing ESG disclosures are perceived to acquire a strong ESG performance [4]. This is because ESG disclosures enable the managements to have proper documentation on their non-financial performance. This documentation becomes a useful reference for the firms in Malaysia to evaluate their ESG performance from time to time. As a result, companies with ESG practices are able to perform and compete well in the market.

Secondly, investors view a firm that fails to provide insufficient and incomplete information as a riskier organization [5]. This may cause the investors to lose confidence on the company and will be less willing to invest in it. This means that less investors will lead to less funding for the corporation to finance its projects. Therefore, in order to attract more potential investors, a firm should implement a better disclosure on its non-financial information by reporting ESG issues in the annual reports.

Thirdly, ESG reporting can be one of the emerging parts of a firm's business strategies to create a competitive advantage and sustain its existence in the market place [1]. In order to compete with the competitors in the same industry, a corporation should possess strong and unique strategies in order to be outstanding from other firms [6]. By adopting the ESG disclosure practices, the firm will disclose more non-financial information; whereby, this will lead to higher amounts of internal resources and capabilities incurred by the firm. Additionally, investors are more confident to invest in companies with ESG disclosures practices as a greater degree of the firms' transparency can be achieved.

Fourthly, companies should publish the ESG disclosures in the annual reports so that the transparency and accountability of the firms' operations can be achieved [3]. The issues of climate change, environment pollution, human rights and corruption have required the firms to disclose more on ESG information in their annual reports. This is one of the initiatives undertaken by the firms to ensure that the business activities do not bring harm to the environment and society. In addition, by disclosing the governance practices in the annual reports, the management team is able to ensure that the corporation is operating in an ethical way.

Research on ESG reporting or disclosures is important nowadays as this kind of reporting reflects firm's efforts in minimizing business unfavorable impacts on environmental, social and governance aspects. The insufficient of ESG information provided by companies in the annual reports may lead to certain conflicts [7] such as transparency and accountability issue between the firms and the stakeholders. For instances, the inadequate disclosures on corporate governance practices will encourage the presence of corruption among employees of a firm. Thus, this unethical action will jeopardize corporate good image and put firm's sustainability in a risk circumstance.

As one of the developing countries, Malaysia continue to emphasize the importance of ESG matters among Malaysian public-listed companies. Malaysia's fifth Prime Minister, Datuk Seri Abdullah Ahmad Badawi in his 2007's budget speech stated that the Malaysian public-listed companies are require to furnish their CSR initiatives in the annual reports. Companies must report on the reasons regarding the failure to provide ESG information in the annual reports. Not only that, Malaysian government supporting the 2030 Development Agenda and its Sustainable Development Goals (SDG), whereby the main purpose of these 17 Sustainable Development Goals are to sustain the preservation of planet and prosperity of society by emphasizing the importance of good health and well-being, gender equality, quality education, as well as responsible consumption and production [8].

Although the government had actively promoting the essential of ESG practices in Malaysia, the level of disclosing CSR information among Malaysian companies is low. This can be showed by a recent study conducted by [9]. The result from the study indicated that out of 626 chemical companies in Malaysia, only 208 companies took initiatives to provide the CSR activities in the annual reports, only 33% of Malaysian chemical companies report the non-financial information to the public. Thus, this reflect that the awareness on the importance of disclosing ESG information in the annual reports is still at minimum level among Malaysian listed companies. If the extent of ESG disclosure in companies' annual reports is still low, it is difficult for Malaysian firms to convince the shareholders to invest in the companies. Another possible reason for low disclosure of ESG information is due to the absence of holistic and comprehensive checklist or guideline that assist the companies to provide sufficient reporting in the annual reports. In this paper, the holistic or comprehensive checklist refers to the disclosure items included in both national and international reporting framework and the actual disclosures that are practised by companies that won the National Annual Corporate Awards (NACRA). Therefore, this paper aims to explain the development of the Modified Environmental, Social and Governance Disclosure index (MESGi) checklist, which enable the Malaysian public-listed companies to have a holistic approach to disclose the ESG information in the annual reports.

## The emergence of environmental, social and governance reporting

The ESG reporting can be referred to different names; for example, corporate social disclosure (CSD), corporate environmental reporting (CER), triple bottom line (TBL), corporate social responsibility disclosure (CSRD), and sustainability disclosure reporting (SDR) [10]. ESG disclosure refers to companies' reporting on the environmental, social and governance performance with the purpose to lower the cost of equity capital [11]. Firms with good ESG practices and reputation able to compete in the market [12] as the managerial skills of corporations with good ESG performance are transferable into corporate market activities.

As time goes by, corporations have started to realize the significance of governance factors in managing the operations of a business. This is because companies that are involved in unethical practices, such as pollution or unfair employee relations, can reduce the shareholders' trust and loyalty [13]. Due to this, ESG disclosures have started to receive the attention by corporations. In line with this, several academic studies had been carried out to examine the reporting that integrates the issues of environmental, social and governance aspects. For example, a study examined the corporate ESG disclosures in China between 2005 and 2012 found out that the EGG reporting of Chinese companies improved from four percent to 81.33% in 2009 [14]

Even though the importance of ESG reporting is prevalent nowadays, companies in several countries are facing difficulties in publishing their ESG information in the annual reports. For example, [15] stated that a number of corporations around the world are struggling in developing, applying and upgrading a measurement system that enables the firms to deliver reliable and synthesized information on true corporate sustainability. Additionally, [16] indicated that companies have their own freedom to decide on how they furnish their ESG reporting and which ESG indicators should be included in the annual reports. Different companies across different countries provide different ESG disclosure [3]. For instances, firms that operate in UK country are required to disclose a series of ESG information, whereby the ESG information must include firm's business impact to the environment, employees' details, community and policies implemented by the companies that related to ESG aspects.

From these several past studies, it is necessary for corporations of a country to have a reliable, relevant and standardized ESG reporting practice. It is essential for a company to disclose its ESG information in a proper way that will enable the stakeholders to evaluate the firm's ESG performance efficiently. Therefore, the development of MESG in this paper is timely.

## Malaysian Environmental, Social and Governance Disclosure

The emergence of CSR practices in Malaysia arose when there are numerous CSR initiatives undertaken by many parties such as government, non-governmental organizations (NGO) and Malaysian companies itself. Malaysia Trade Unions Congress, the Federation of Malaysia Consumers Association and Malaysian Nature Society are the examples of NGO that promote the importance of CSR in Malaysia. This can be shown when these NGO continue to increase the publicity on CSR aspects by raising social responsibility issues as well as environmental awareness in Malaysia [17].

Not only that, various CSR initiatives had been implemented by government in order to enhance the CSR practices in Malaysia. One of the initiatives is by introducing Government-linked Companies (GLC) Transformation Program in May 2004, whereby the CSR performance of GLC was supervised by Putrajaya Committee on GLC High Performance [17]. In addition, the Malaysia CSR Framework for Bursa Malavsian public-listed companies was launched in September 2006. This CSR framework aims to assist the listed companies to have a proper guideline in reporting their CSR strategies as the framework focuses on four main areas of CSR practices, namely, environment, workplace, community, and the market place. The Bursa Malaysia CSR Framework requires the public-listed companies to publish their CSR activities in the annual reports.

Various CSR-related awards, such as Prime Minister's CSR Award, Prime Minister's Hibiscus Award (PMHA) and Malaysian Business Corporate Governance Award have been introduced to encourage Malaysian corporations to implement good CSR practices. One of the most prestigious CSR awards is the Prime Minister's CSR Award. This is a program organized by the government to recognize the initiatives undertaken by companies to provide a positive impact through the implementation of CSR strategies.

In 2014, Bursa Malaysia and Financial Times Stock Exchange (FTSE) developed a new index, which is known as the environmental, social and governance (ESG) Index. By launching the ESG index<sup>1</sup>, it shows the government is very concerned towards issues related to the efforts taken by listed companies in persevering the environment, concerning about social responsibility and practising proper governance practices. This ESG index is also used to improve the ESG practices among the public-listed companies to the stakeholders. However, up to June 2017, there were only 43 companies listed in the FTSE4Good Index [18]. This reflects that there were many Malaysian companies which were unable to meet the requirements in the ESG index.

The increase of awareness in implementing the ESG practices was enhanced when the proposal on the

Sustainable and Responsible Investment (SRI) Sukuk Framework was included in the 2014 budget speech. On 28 August 2014, Securities Commission Malaysia (SCM) released a statement on the introduction of SRI Sukuk Framework; whereby this framework aims to promote socially responsible financing and investment since there is an increasing demand on the ESG impacts of business among corporations in Malaysia. In addition, the issuance of Malaysian's First Green Sukuk (MFGS) under the SRI Sukuk Framework was launched on 27 July 2017 by SCM. The MFGS framework was developed by three parties, namely, SCM, Bank Negara Malaysia, and World Bank Group, which was viewed as an innovative network to address global funding gaps in green financing within the Malaysian Islamic finance market place.

The ESG reporting in Malaysia is positively encouraged by the Malaysian government and regulatory bodies with the purpose to achieve greater accountability, transparency and sustainability among Malaysian public-listed companies. This can be shown through various initiatives undertaken by NGOs, government and firms' willingness to report the ESG information in order to meet policies and regulations related to CSR disclosure practices. Hence, by having a strong commitment from the government and NGOs, high demands from different stakeholders, greater firms' awareness on the importance of ESG reporting, it is hoped that ESG disclosure level can be enhanced further by having more a standardized and comprehensive MESGi checklist.

#### **Global Reporting Initiative**

Global Reporting Initiative (GRI) is known as an independent organization which has established the sustainability framework since 1997 [19]. GRI plays an essential role in assisting businesses and governments worldwide to understand and communicate their business impacts and real actions that relate to critical sustainability matters, such as climate change, human rights, governance, as well as social being. In order to fulfil the stakeholders' demand on the firms' transparency, GRI has undertaken the initiatives to develop GRI Sustainability Reporting Standards.

GRI introduced its first version of Guidelines (GRIv1) in 2000, in which GRIv1 represented the first global framework for sustainability reporting. Meanwhile, in 2002, the second generation of GRI guidelines was launched at the World Summit on Sustainable Development in Johannesburg as GRI became a reference in the established World Summit's Plan of Implementation. In 2006, the demand on GRI's sustainability reporting guidelines had grown and this led to the development of GRI version 3. The increasing interest on GRI's sustainability reporting can be shown when over 3,000 professionals from business, civil society and labour movements involved in GRIv3's establishment. By launching the third generation of GRI guidelines, GRI started to enhance its strategy on reporting framework.

Eight years later, in 2013, the latest generation of GRI Guidelines was launched, known as G4 Sustainability Reporting Guidelines (G4). These guidelines cover Reporting Principles, Standard Disclosures and Implementation Manual for the preparation of sustainability reports by the corporations. By adopting G4, organizations are required to disclose their material information that relates to the impacts, risks and opportunities of business activities. In accordance with the GRI Guidelines, companies have two options in preparing their reports, which are "core" option and "comprehensive" option. The core option contains the essential elements of organizations' sustainability reports, such as the impacts of their ESG performances to the stakeholders. Meanwhile, the comprehensive option includes the additional Standard Disclosures of organizations' strategies and analyses, governance, ethics and integrity. This shows that in the comprehensive option, the firms report their performances in more detail.

Standard Disclosures consist of two types of disclosures, which are General Standard Disclosures and Specific Standard Disclosures. General Standard Disclosures include the information which relates to the strategy and analysis of senior decision makers of the organization, organizational profile and its governance, while Specific Standard Disclosures comprise 342 providing indicators information on economic, environmental and social performances or impacts of an organization in relation to its material aspects [19]. The General Standard Disclosures are applicable to all the corporations that providing sustainability reports. Whereas, the Specific Standard Disclosures are option for the organizations to furnish in the sustainability reports as the companies had included the Specific Standard Disclosures in the annual reports [19]. Instead of using other ESG Initiatives, such as Principles for Responsible Investment (PRI), Carbon Disclosure Project (CDP) and International Integrated Reporting Council (IIPC), this study selects the GRI guidelines as the basis to determine the disclosures of ESG items provided by the listed companies. One of the reasons is that GRI guidelines provide useful ESG indicators and these ESG items are fit in analyzing the firms' ESG performance. In addition, the criteria that enable the public companies to be listed in FTSE4Good had been developed by global disclosures framework, such as GRI and Carbon Disclosure Project.

#### Development of Modified Environmental, Social and Governance Disclosure Index (MESGi)

Initially, the development of Modified Environmental, Social and Governance Disclosure Index (MESGi) consisted of: 1) Environmental, Social and Governance (ESG) indicators in GRIv4; 2) ESG items included in the previous studies; 3) Criteria of 2016 National Annual Corporate Report Awards (NACRA), and 4) actual ESG disclosures reported by 2016 NACRA winners in both annual and sustainability reports.

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A pilot test involving the observation of 15 companies' annual reports and 7 companies' sustainability reports had been conducted in January 2018, involving the winners of 2016 NACRA Award. After the pilot test, a few redundant items were eliminated as these items were not relevant to the scope of study. For instance, few indicators, such as public policy and supplier environment assessment incorporated in GRIv4 were not applicable in Malaysian business environment. Several new indicators which is applicable to Malaysian listed companies had been added to the MESGi checklist to ensure that MESGi is presented in a more holistic and comprehensive way.

There were several steps involved in developing the final version of MESGi. The steps were as follows: 1) Identification of the ESG basic items using GRIv4; 2) Removal of several items from GRIv4 (environmental, social and governance disclosure category); 3) Reference to previous studies; 4) Modification of index by adding the criteria included in 2016 NACRA Award; and 5) Removal / Addition of ESG items by comparing basic ESG items and actual ESG disclosures available in annual reports and sustainability reports of 2016 NACRA winners; 6) Validation of items by experienced scholars and industrial practitioners; and 7) Preparation of final version of MESGi (130 items). The details of the steps undertaken is as follows:

#### Step 1: Identification of the basic ESG items

Initially, the determination of basic ESG items is based on the ESG indicators incorporated in GRIv4. The ESG items covered in GRIv4 were more comprehensive compared to GRIv3. By referring to the ESG items in GRIv4, there are 342 items related to the ESG matters; 144 environmental items, 151 social items and 47 governance items.

Step 2: Removal of several items from GRIv4 (environmental, social and governance disclosure category) The initial key aspects included in the environmental, social and governance disclosure category is presented in Table 1.

5.

Category	Sub category	Key	Aspects	
Environmental		1.	Materials	
		2.	Energy	
		3.	Water	
		4.	Biodiversity	
		5.	Emissions	
		6. 7	Effluent and Waste	
		7.	Products and Services	
		8.	Compliance	
		8. 9.	Transport	
			Overall	
			Supplier	
			environment	
			assessment	
		12.		Governanc
			grievance	
			mechanisms	
Social	A. Labor	1.	Employment	
	practices and	2.	Labor/ management	
	decent works		relations	
		3.	Occupational health	
			and safety	
		4.	Training and	
		5	education	
		5.	Diversity and equal	
		6.	opportunity Equal remuneration	
		0.	for women and men	
		7.	Supplier assessment	
		7.	for labor practices	
		8.	Labor practices	
		0.	grievance	
			mechanisms	
	B. Human	1.	Investment	
	Rights	2.	Non-discrimination	
	_	3.	Freedom of	
			association and	
			collective	
			bargaining	
		4.	Child labor	
		5.	Forced or	
		6	compulsory labor	Based on the
		6. 7.	Security practices	several un
		7. 8.	Indigenous rights Assessment	were remo
		8. 9.	Supplier human	category, r disclosed
		).	rights assessment	anti-compe
		10.	Human rights	monopoly
		10.	grievance	identified
			mechanisms	study to re
				this study.
	C. Society	1.	Local communities	observation
1	-	2.	Anti-corruption	
				1
		3.	Public policy	
		3. 4.	Public policy Anti-competitive behaviour	

			6. 7.	Supplier assessment for impacts on society Grievance mechanisms for impacts on society
te		D. Product Responsibility	1. 2. 3. 4. 5.	Customer health and safety Product and service labeling Marketing communications Customer privacy Compliance
	Governance		1) 2)	Governance structure and composition Highest
ent lth			3)	Governance Body's Role in setting purpose, values and strategy Highest Governance Body's competencies and
al on en ent			4) 5)	performance evaluation Highest Governance Body's Role in Risk Management Body's Role in
on			6)	Sustainability Reporting Highest Governance Body's Role in evaluating economic,
			7)	environmental and social performance Remunerations and incentives

Based on the pilot test carried on the 2016 NACRA winners, several unrelated key aspects of ESG disclosure category were removed. For example, under the social disclosure category, none of the companies observed in the pilot test disclosed any information on legal action regarding anti-competitive behaviour and violations of anti-trust and monopoly legislation in which the companies had been identified as participant. Hence, it is reasonable for the study to remove any key aspects to achieve the objective in this study. Table 2 presents the key aspects based on the observations from the pilot test:

Compliance

**Table 2:** Final key aspects of ESG disclosure category

Category	Sub	Key Aspects
	category	
Environmental		<ol> <li>Materials</li> <li>Energy</li> <li>Water</li> <li>Biodiversity</li> <li>Emissions</li> <li>Effluent and Waste</li> <li>Overall</li> </ol>
Social	A. Labor practice s and decent works	<ol> <li>Employment</li> <li>Occupational health and safety</li> <li>Training and education</li> <li>Diversity and equal opportunity</li> <li>Equal remuneration for women and men</li> </ol>
	B. Human Rights	<ol> <li>Non-discrimination</li> <li>Freedom of association and collective bargaining</li> <li>Child labor</li> <li>Forced or compulsory labor</li> <li>Security practices</li> </ol>
	C. Society	<ol> <li>Local communities</li> <li>Anti-corruption</li> <li>Compliance</li> </ol>
	D. Product Respon sibility	<ol> <li>Customer health and safety</li> <li>Product and service labeling</li> <li>Marketing communications</li> <li>Customer privacy</li> <li>Compliance</li> </ol>
Governance		<ol> <li>Governance structure and composition</li> <li>Highest Governance Body's Role in setting purpose, values and strategy</li> <li>Highest Governance Body's competencies and performance evaluation</li> <li>Highest Governance Body's Role in Risk Management</li> <li>Body's Role in</li> </ol>

	Sustainability
	Reporting
6)	Highest Governance
	Body's Role in
	evaluating
	economic,
	environmental and
	social performance
7)	Remunerations and
	incentives

#### Step 3: Reference to previous studies

The third step involved in developing MESGi is by referring to previous studies related to ESG. These include [20], [21], [22], [23], [24].

### Step 4: Modification of index by adding items based on the criteria in 2016 NACRA Award

The fourth step involved in developing MESGi is by adding relevant ESG criteria included in the 2016 NACRA Award. One of the rationales to consider the NACRA's criteria is the criteria are revised and improved every year. This is important to promote the disclosure of materials and relevant ESG information in the annual reports, which is beyond the statutory requirements. For example, the companies are required to disclose the details associated with their community investment initiatives. By taking NACRA's criteria into consideration, MESGi checklist will be more comprehensive as the items in MESGi covers both international and local ESG indicators. The total NACRA items included in the MESGi is 11.

#### Step 5 : Removal / Addition of ESG items by comparing basic ESG indicators and actual ESG disclosures available in annual report and sustainability reports of 2016 NACRA Award winners

Under the fifth step of MESGi development, the basic ESG items are compared with the actual ESG disclosures furnished in the annual reports by 2016 NACRA Award winners. This process is important to ensure that all ESG items included in MESGi are mutually exclusive from each other. Hence, any redundant and irrelevant basic ESG items from ESG real disclosure in the annual reports were removed immediately to achieve the validity of the items.

### Step 6: Validation of items by experienced scholars and industrial practitioners

The validation of items had been conducted by involving three scholars in the CSR research area and four industrial practitioners in May 2018, for the purpose of reviewing and validating the items in the MESGi. By incorporating the valuable opinion and recommendation from the scholars and industrial practitioners, this will improve the quality and reliability of MESGi.

#### Step 7: Preparation of the final version of MESGi

The final version of MESGi consists of 130 items after the process of removing or adding relevant items and after the experts' validation; whereby 95 items are based on GRIv4, 11 items are from NACRA criteria and the remaining of 24

items are from actual disclosures in companies' annual reports and sustainability reports. The Modified

Environmental, Social and Governance Disclosure Index is presented in Table 3

Category	Aspects	No.	Disclosure Items	Main Sources
Environmental	A. Materials	1	Report the total weight or volume of non-renewable materials used	[19], [20]
		2	Report the total weight or volume of renewable materials used	[19]
		3	Material management	Actual disclosure, [21]
	B. Energy	4	Report the total energy consumption in joules or multiples	[19], [22]
		5	Report the reason of increase in energy consumption	Actual disclosure
		6	Energy management	Actual disclosure, [21], [23]
		7	Report the energy intensity	[19], [22]
	C. Water	8	Report the total volume of water recycled and reused by the organizations	[19], [22]
		9	Report the water consumption	Actual disclosure, [22]
		10	Water management	Actual disclosure
	D. Biodiversity		Report the following information for each operational site owned, leased, managed in or adjacent to protected areas and areas of high biodiversity value outside protected areas:	[19], [22], [23]
		11 12	Geographic location Position in relation to the protected area or the high biodiversity value area outside protected areas	
			Report the nature significant direct and indirect impacts on the biodiversity with the reference of:	[19], [22]
		13 14	Species affected Extent of areas impacted	
		15	Report the biodiversity conservation management (Eg: Landscape rehabilitation, Research on biodiversity impacts)	Actual disclosure
	E. Emission	16	Report gross direct (Scope 1) GHG emission in metric tons of CO2 equivalent, independent of any GHG trades, such as purchases, sales transfers of offsets or allowances	[19], [22], [23]
		17	Report gases included in the calculation (whether CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, or all)	[19], [23]
		18	Report gross direct (Scope 2) GHG emission in metric tons of CO2 equivalent, independent of any GHG trades, such as purchases, sales transfers of offsets or allowances	[19], [22]
		19	Report gases included in the calculation, if available	[19]
		20	Report gross other indirect (Scope 3) GHG emissions in metric tons of CO2 equivalent, excluding indirect emissions from the generation purchased or acquired electricity, heating, cooling and steam consumed by the organization (these	[19], [22]

Table 3: Modified Environmental, Social and Governance Disclosure Index

			indirect emissions are reported in Indicator	
			G4-EN16). Exclude any GHG trades, such as	
			purchase, sales or transfer of offsets or allowances	
		21	Report gases included in the calculation, if	[19]
			available	
		22	Greenhouse Gas Management	Actual disclosure
	F. Effluents and		Report the total weight of hazardous and	[19], [22], [23]
	Waste		non-hazardous waste, by the following disposal	
			methods:	
		23	Reuse	
		24	Recycling	
		25	Recovery, including energy recover	
		26	Report how the waste disposal method has been	[19], [22]
			determined	
			For spills that were reported in the organization's	[19], [22]
			financial statements, report the additional	
		27	following information for each such spill:	
		27 28	Location of spill	
		28 29	Volume of spill Material of spill	
	J. Overall	29	Report total environmental protection expenditures	[19]
	J. Overall		by:	
		30	Waste disposal, emissions treatment and	
		20	remediation costs	
		31	Prevention and environmental management costs	
	Others	32	Environmental Policy clearly/stated	NACRA
		33	Set targets for improvements and/or significant	NACRA
			initiatives to reduce the environmental impacts	
		34	Report the environmental program	Actual disclosure, [21], [24]
		35	Report Dust monitoring and Noise monitoring	Actual disclosure
		36	Green Building	Actual disclosure
Social	A. Employment	37	Report the total number and rate of new employee	[19], [20], NACRA
(Labour practices and decent work)			hires during the reporting period, by age, group, gender and region.	
decent work)		38	Report the total number and rate of employee	[19], [22], [23],
		50		
			turnover during the reporting period, by age, group, gender and region.	NACRA
		39	group, gender and region. Report the benefits which are standard for full time	
		39	group, gender and region.	NACRA [19], [21], [22]
		39	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant	
		39	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation	[19], [21], [22]
		39	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental	
			group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender:	[19], [21], [22]
		39 40	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender: Report the total number of employees that took	[19], [21], [22]
			group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender:	[19], [21], [22]
		40	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender: Report the total number of employees that took parental leave, by gender.	[19], [21], [22]
			group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender: Report the total number of employees that took	[19], [21], [22]
		40 41	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender: Report the total number of employees that took parental leave, by gender. Report the total number of employees that entitled to parental leave, by gender.	[19], [21], [22]
		40	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender: Report the total number of employees that took parental leave, by gender. Report the total number of employees that entitled	[19], [21], [22]
		40 41 42	group, gender and region. Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation Return to work and retention rates after parental leave, by gender: Report the total number of employees that took parental leave, by gender. Report the total number of employees that entitled to parental leave, by gender. Report the total number of employees who returned to work after parental leave ended, by gender.	[19], [21], [22]
		40 41	<ul> <li>group, gender and region.</li> <li>Report the benefits which are standard for full time employees of the organization but are not provided to temporary or part time employees, by significant location of operation</li> <li>Return to work and retention rates after parental leave, by gender:</li> <li>Report the total number of employees that took parental leave, by gender.</li> <li>Report the total number of employees that entitled to parental leave, by gender.</li> <li>Report the total number of employees that entitled to parental leave, by gender.</li> </ul>	[19], [21], [22]

	Health and Safety		management-worker and safety committee	
			typically operates within the organization	
		45	Report the percentage of the total workforce represented in formal joint management-worker and safety committee	[19]
		46	Report the roles and responsibilities of safety committee	Actual disclosure
			Report by region and gender for the total workforce (that is, total employees plus supervised workers):	[19], [21], [22], [23]
		47 48	Types of injury Injury Rate	
		49 50	Occupational Disease Rate Lost Day Rate	
		51	Absentee Rate	
		52	Work-related Fatalities	
		53	Report whether there are workers who are involved in occupational activities who have a high incidence or high risk of specific diseases.	Actual disclosure
		54	Report whether formal agreements (either local or global) with trade unions cover health and safety	[19]
		55	Human & Safety management system in place	[21], NACRA
		56	Report the types of safety and health programme	Actual disclosure, {21]
	D. Training and Education	57	Report the average hours of training that the organization's employees have undertaken during the reporting period	[19],{21], [22], [23], [24], NACRA
		58	Report on the type and scope of programs implemented and assistance provided to upgrade employee skills	[19], [21], NACRA
		59	Report on the transition assistance programs provide to facilitate continued employ-ability and the management of career endings resulting from retirement or termination of employment.	[19]
		60	Training Expenditure	Actual disclosure
	E. Diversity and Equal Opportunity	61	Report the percentage of individual within the organization governance bodies in each of the following diversity categories (gender, ages group, Minority group)	[19], [22], [23]
		62	Report the percentage of employees per employee category in each of the following diversity categories (gender, ages group, Minority group, Other indicators of diversity where relevant	[19], [22], [23]
	F. Equal Remuneration on for women and man	63	Report the ratio of the basic salary and remuneration of women to men for each employee category, by significant locations of operation.	[19], [21]
	Others	64	Work - life Balance (Ensuring employees' quality of life-pension plans, flexible working arrangements, counselling/ assistance programs, sport activities, etc)	NACRA
		65	Employee engagement (Through survey, recognition, innovation program)	[21], [24], actual disclosure
		66	Employee rewarding system	Actual disclosure
Social (Human Rights)	B. Non-discrimination	67	Report the total number of incidents of discrimination during the reporting period.	[19], [22], [24]
		68	If the organization has not identified any non-compliance with laws or regulations, a brief statement of this fact is sufficient.	Actual disclosure

C. Freedom of association and collective bargainingReport operations and suppliers in which employee rights to exercise freedom of association or collective bargaining may be violated or at significant risk either in term of:[19], [22]69Type of operation (such as manufacturing plant) and supplier69Type of operation (such as manufacturing plant) and supplier70Report measures taken by the organization in the reporting period intended to support rights to exercise freedom of association and collective bargaining.Actual disclosur non-compliance with laws or regulations, a brief statement of this fact is sufficient.	
collective bargainingcollective bargaining may be violated or at significant risk either in term of:69Type of operation (such as manufacturing plant) and supplier70Report measures taken by the organization in the reporting period intended to support rights to exercise freedom of association and collective bargaining.71If the organization has not identified any non-compliance with laws or regulations, a brief	
bargaining       significant risk either in term of:         69       Type of operation (such as manufacturing plant) and supplier         70       Report measures taken by the organization in the reporting period intended to support rights to exercise freedom of association and collective bargaining.         71       If the organization has not identified any non-compliance with laws or regulations, a brief	
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and supplier         70       Report measures taken by the organization in the reporting period intended to support rights to exercise freedom of association and collective bargaining.         71       If the organization has not identified any non-compliance with laws or regulations, a brief	
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bargaining.     bargaining.       71     If the organization has not identified any non-compliance with laws or regulations, a brief	
71     If the organization has not identified any non-compliance with laws or regulations, a brief     Actual disclosur	
non-compliance with laws or regulations, a brief	
	e
statement of this fact is sufficient	
72 Report the matters cover in Collective Agreement Actual disclosur	e
D. Child labor 73 Report the operation and supplier considered to [19], [22]	
have significant risk for incidents of: Child Labor	
74     If the organization has not identified any     Actual disclosur	0
non-compliance with laws or regulations, a brief	~
statement of this fact is sufficient.	
E. Forced or     Report operation and supplier considered to have     [19], [22]	
compulsory labor significant risk for incidents of force or	
compulsory labor either in term of:	
The set for section (set is a set of set)	
75 Type of operation (such as manufacturing plant) and supplier	
<sup>76</sup> Countries or geographical areas with operations	
and suppliers considered at risk	
77 If the organization has not identified any Actual disclosur	e
non-compliance with laws or regulations, a brief	
statement of this fact is sufficient.	
F. Security78Report the percentage of security personnel who[19]Practiceshave receive formal training in the organization's	
human rights policies or specific procedures and	
their application to security	
Social (Society)         A. Local         Report the percentage of operations with         [19], [22]	
Communities implemented local community engagement, impact	
assessment and development programs, including	
the use of:	
79 Environment impact assessments and ongoing	
monitoring	
80 Public disclosure of results of environmental and	
social impact assessments	
social impact assessments	
81 Local community development programs based on	
local communities' needs	
82 Works council, occupational health and safety	
committees and other employee representation	
bodies to deal with impacts	
B. Anti-corruption83Report the total number and percentage of[19], [21], [22],	[24]
operations assessed for risks related to corruption.	
84     Report the total number and percentage of     [19]	

		07		[10]
		85	Report the total number and percentage of	[19]
			employees that the organization's anti-corruption policies and procedures have been communicated	
			to, broken down by employee category and region.	
	E. Compliance	86	If the organization has not identified any	[19]
	E. Compliance	80	non-compliance with laws or regulations, a brief	[17]
			statement of this fact is sufficient.	
	Others		Details on the company's community investment	[21], NACRA
	Others		initiatives:	[21], NACKA
		87	Nature of investment (monetary, in kind, staff time)	
		88	Areas (Infrastructure support, youth development, education, the underprivileged, poverty alleviation, disability, local heritage)	
			Overall effectiveness of program	
		89		
		90	Encouraging employee volunteerism (Types of activities completed, Total number of hours completed)	
		91	Internship of graduate placement program	
Social (Product	A. Customer health	92	Report the percentage of significant product and	[19], [22], [24]
Responsibility)	and safety	12	service categories for which health and safety	[17], [22], [24]
			impacts are assessed for improvement.	
	B. Product and		Report whether the following product and service	[19]
	Service Labelling		information is required by the organization's	
			procedures for product and service information and	
			labeling:	
		93	The sourcing of components of the product and service	
		0.4		
		94	Content particularly with regard to substances that might produce an environmental or social impact	
		95		
		))	Safe use of the product or service	
			Report the results or keys conclusions of customer	[19], [22]
			satisfaction surveys (based on statistically relevant	[17], [22]
			sample sizes) conducted in the reporting period	
			relating to information about:	
		96	The organization as a whole	
		97	A major product or service category	
	Marketing		Report whether the organization sells products that	[19]
	Communication		are:	
		98	Banned in certain markets	
		70		
		99	The subject of stakeholder questions or public debate	
	D. Customer	100	If the organization has not identified any	[19], [22]
	privacy	100	substantiated complaints, a brief statement of this	L=>J, L==J
	1		fact is sufficient	
	E. Compliance	101	If the organization has not identified any	[19]
	1		non-compliance with laws or regulations, a brief	
			statement of this fact is sufficient	
	Others	102	Product quality deliverance	Actual disclosure
		102	Customer Experience	Actual disclosure
		103		Actual disclosule

structure and			
composition			
	105	Report the Committees of the highest governance body	[19]
	106	Report the process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees	[19]
		Report the composition of the highest governance body and its committees by:	[19], [24]
	107 108	Executive or non-executive Independence	
	109 110	Tenure on the governance body Gender	
	111	Competencies relating to economic, environmental and social impacts	
	112	Report whether the Chairman of the highest governance body is also an executive officer	[19]
		Report the nomination and selection processes for the highest governance body and its committees, and the criteria used for nomination and selecting highest governance body members, including:	[19], [24]
	113 114	Whether and how diversity is considered Whether and how independence is considered	
B. Highest Governance Bod Role in setting purpose, values and strategy	115	Report the highest body's and senior executives' roles in development, approval and updating of the organization's purpose, value or mission statements, strategies, policies and goals related to economic, environmental and social impacts.	[19], [24]
C. Highest Governance Bod competencies and performance evaluation		Report the measures taken to develop and enhance the highest governance body's collective knowledge of economic, environmental and social topics	[19],[24]
	117	Report the process for evaluation of the highest governance body's performance with respect to governance of economic, environmental and social topics.	[19]
	118	Report whether such evaluation is independent or not, and its frequency.	[19]
	119	Report whether such evaluation is self-assessment.	[19]
D. Highest Governance Body Role in Risk Management	y's 120	Report the highest governance body's role in the identification and management of economic, environmental and social impacts, risks and opportunities. Include the highest governance body's role in the implementation of due diligence processes.	[19], [24]
	121	Report the highest governance body's role in reviewing the effectiveness of the organization's risk management processes for economic, environmental and social topics.	[19]
E. Body's Role in Sustainability Reporting	n 122	Report the highest committees or position that formally reviews and approves the organization's sustainability report and ensures that all material aspects are covered.	[19]
F. Highest Governance Bod Role in evaluatin		Report the process for communicating critical concerns to the highest governance body.	[19]

economic, environmental and social performance			
	124	Report the nature and total number of critical concerns that were communicated to the highest governance body and the mechanism(s) used to address and resolve them.	[19]
G. Remunerations and incentives		Report the remuneration policies for the highest governance body and senior executives for the below types of remuneration:	[19]
	125 126	Fixed pay and variable pay Sign-on bonuses or recruitment incentive payments	
	127	Report how performance criteria in the remuneration policy relate to the highest governance body's and senior executives' economic, environmental and social objectives. Report the process for determining remuneration.	19]
	128	Policy/Statement clearly Stated	NACRA
	129	Disclosure of non-compliance to laws/ legislation/ codes/ listing requirements.	NACRA
Others	130	Report on Independence Assurance Statement	Actual disclosure

#### Conclusion

The development of modified environmental, social and governance disclosure index is timely as the level of ESG information disclosed in Malaysian companies' annual and sustainability reports is still low as indicated by a recent study. With a detailed process involved in developing the MESGi checklist, it is hoped that the ESG disclosure level would be improved. As well, it is hoped that the MESGi would assist more Malaysian companies to be listed in the FTSE4Good Index.

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